



Haosolar tracker warranty terms & conditions

1. Product warranty

Haosolar provides for the time of 5-year warranty for solar tracker's mechanical parts and 5-year warranty for solar tracker' electrical parts after shipment date for the trackers material and workmanship.

In case of any visible Defect Buyer shall notify Haosolar immediately, but in no event later than in one month following the delivery date in writing or by fax. In case of a defect that is discovered later, Buyer shall notify Haosolar immediately after discovery of such defect in writing or by fax.

With respect to liability for defects of the trackers that were objected and approved by Haosolar, Haosolar shall at its own discretion, either repair such defect free of charge or supply a replacement delivery free of charge.

2. Assertion of Rights of Warranty

This warranty will transfer from the original purchaser to any subsequent purchaser of the product. The warranty performances as mentioned can only be claimed under presentation of the original invoice and packing list including the date of purchase, dealer's stamp and signature.

3. Contact partner

If you have any questions or suggestions to Haosolar products don't hesitate to call our US sales partner Atlantic Clean Energy Supply, LLC (ACES) 888-900-1581 or email to service@atlanticces.com, they will help you reach us. Or you can call our China office +86(510) 8030 7732 email to service@haosolar.com